

Pending Task:

1. **App Notification.**
ALSO – Some previous fixes applied were not published. It was decided that both apps will be published after all changes are fixed. So please publish the updated version after reviewing the fixes.
2. **Allow scheduling multiple appointments** – Website & App (patient dashboard)
3. **Opt-In email** – to avoid messages being junked
4. **Department Page** – A department list page is necessary to prevent broken URL

<https://www.vivavel.com/department-detail/cardiology> - working

[https://www.vivavel.com/department-detail/~~cardiology~~](https://www.vivavel.com/department-detail/cardiology) - Nor working

Oops! An Error Occurred

The server returned a "500 Internal Server Error".

Something is broken. Please let us know what you were doing when this error occurred. We will fix it as soon as possible. Sorry for any inconvenience caused.

We need to make a department list page to avoid the broken link for the department page.

Keep this page simple. No backend required.

(Below, I have given an idea of how to make it. This is critical to avoid broken link and indexing issues.)

Please put the Department link under Information menu on the website

5. **Dynamic Site Map**
6. **Integrate the Google Translate API** and start the Language translation
Please double-check we are installing the API correctly – English is the default language. It should only translate English → Other Language (not vice versa).
- 7.

IMPORTANT:

Before we start SEO, we need to be SEO ready. The below is still not updated on the website

Robot.txt:	Please implement robot.txt on the server
Schema:	Pages do not have Schema. Please use the Laravel module to add the schema. Please let me know if you need to discuss anything regarding schema.
LLM:	Integrate server-side LLM

➔ Broken link of Department Page:

The idea is to fix the broken URL of the department page by creating a department List Page. This page will be simple. No new design. Just duplicate the treatment list page like below. No back end needed.

The canonical URL of the pages will be:

Department List Page: <https://www.vivavel.com/department-detail/>

Respective Department Pages: <https://www.vivavel.com/department-detail/cardiology> (cardiology)

Page design idea (like a duplicate of the treatment page)

Medical Departments

VivaVel Health connects patients to a comprehensive range of medical and surgical departments, covering both **advanced medical treatments** and **specialized wellness and aesthetic care**. From complex procedures such as **transplant surgery, cardiac care, oncology, and fertility treatment**, to departments focused on **cosmetic surgery, dermatology, dental care, and hair restoration**, VivaVel supports patients across the full spectrum of healthcare needs.

Through collaboration with **leading hospitals and experienced specialists**, VivaVel helps international patients access high-quality treatment, transparent guidance, and personalized support. Explore the departments below to learn more about available treatments, doctors, and hospitals, and find the care that best suits your medical needs.

Gynecology is a specialized medical department dedicated to the diagnosis, treatment, and long-term management of **women's reproductive health** conditions involving the uterus, ovaries..... [Learn More](#)

This text is coming from the Department details (4-5 lines)

Link to respective Departments

Get FREE Evaluation
Treatment Plan & Cost within 2 days

Patient's Name

Email

Mobile Number

Describe the medical issue

By submitting, you agree to our Terms & Conditions & Privacy Policy of VivaVel.com.

☐ I'm not a robot

Repeat for all departments.

Use the exact Text as above.

(you can suggest and implement a simpler design if you want)

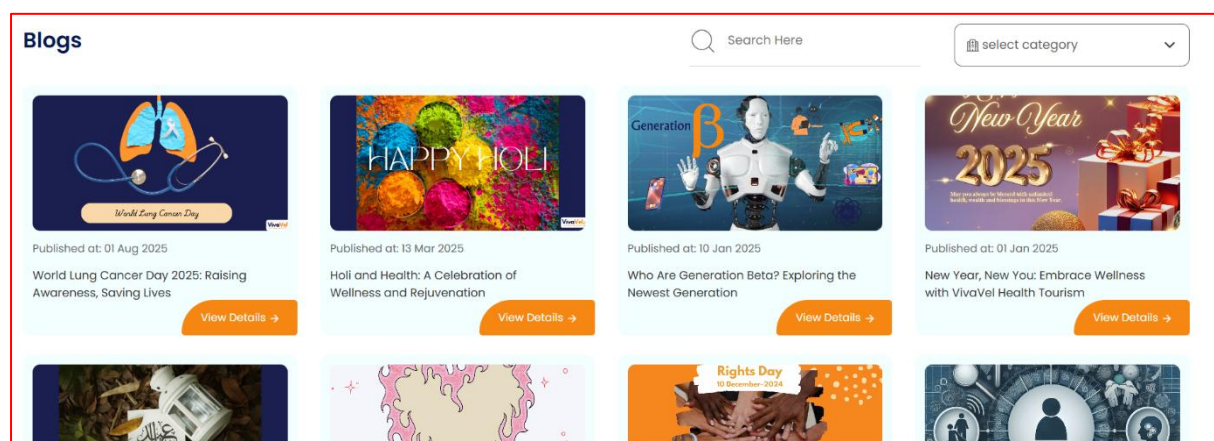
Please add the below Metadata for Department list page:

Page Title	Medical Departments at VivaVel Health Treatments & Care
Meta Title	Medical Departments Treatments Across Specialties – VivaVel
Meta Description	Explore medical departments at VivaVel Health. Access trusted hospitals, specialists & treatments for international patients seeking care abroad.
OG Title	Medical Departments & Treatments – VivaVel Health
OG Type	website
OG Description	Discover medical departments at VivaVel Health. Find treatments, doctors & hospitals for international patients seeking quality care abroad.
Alt Text (Image)	Medical departments and treatment specialties at VivaVel Health

Website Review and Fixes Required

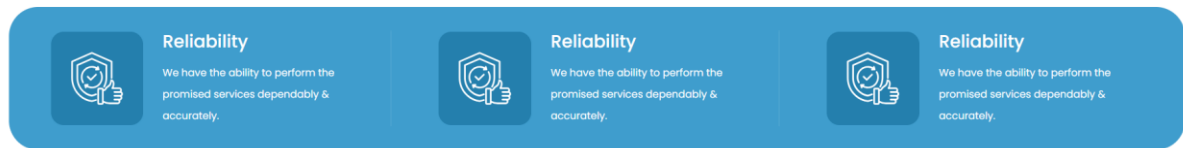
Some of the issues that we still see on the website:

1. On the Blogs page, keep the Latest Blog first. Here, all blogs, including the patient testimonial, appear as per the date published – latest first. At the moment, it is random.

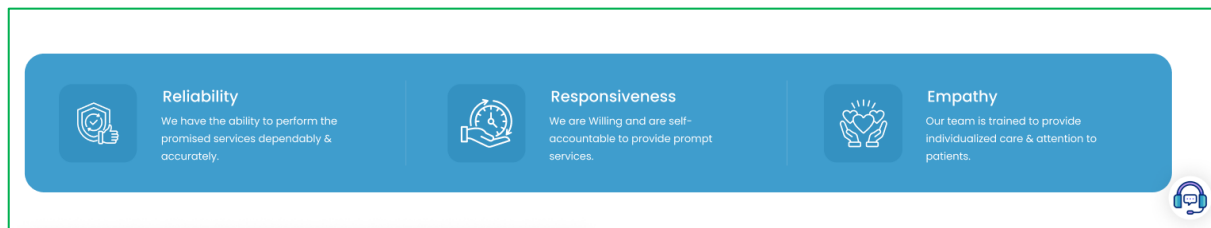


2. Title on blog page is missing.
3. Metadata on the departments page is not updating
4. Metadata on the About Us page is not updating
5. On the About Us page, the Icons and texts of the image are not correct. Please update it as it was – reliability, Responsiveness, and Empathy.

Vivavel is an equal opportunity employer (EEO) that values all employees equally, regardless of race, gender, ethnicity, religion, or physical ability.



Take the text and icon from figma



6. On About us page, this line: **Your personal digital Health Records.** Is unnecessary. Please delete it.

About Vivavel

~~Your personal digital Health Records.~~

Vivavel is a fast-growing health technology platform that enables patients to evaluate and connect with hospitals & doctors, compare prices, and assist p
pocket-friendly prices in the hospitals of their choice.

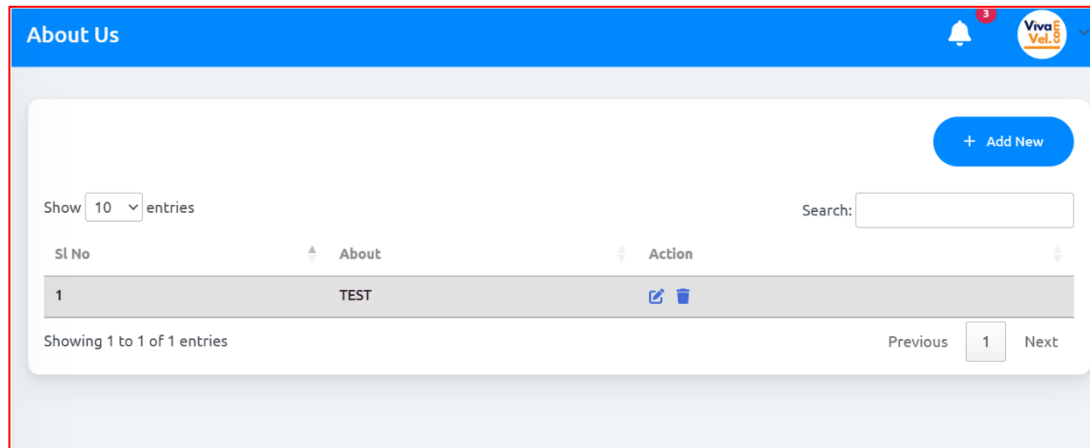
Almost 50% of the world's population lacks essential health services [WHO] due to their availability and cost. Vivavel aims to positively impact healthcare c
to make healthcare accessible at affordable prices.

Our excellent patient service is built on these interconnected pillars of reliability, responsiveness, and empathy that stand out in the dynamic healthcare la
patient and building enduring relationships between hospitals and their clientele.

ONE QUESTION – If we give you a new text, could you please update that text on this page?

In the backend, there is no place to update the text.

There is some option in the backend to update the About Us section, but it is not doing anything. No idea where it goes.



7. Get Consultation link on About Us page is not working

All Our Services & Consultancy are 100% to patients.

By using our services, your hospital bill does not increase. In fact, on your behalf, we negotiate with hospitals to give you the Lowest Prices.

[GET CONSULTATION →](#)

8. Metadata not updating on Contact Us page
9. On the contact us page, please update the India addresses as below

Contact Us

VivaVel Health Private Limited. (India Office)

Registered Office

B-34, Jasola Heights, Pocket 9-A,
Jasola, New Delhi - 110025



info@vivavel.com

Corporate Office

B-34, Jasola Heights, Pocket 9-A,
Jasola, New Delhi - 110025



+919818262686

Corporate Address update, as:

**First Floor, TDI Centre,
Jasola District Centre, Jasola, New Delhi - 110025**

The US address needs correction:

VivaVel Health Private Limited. (India Office)

Registered Office

B-34, Jasola Heights, Pocket 9-A,
Jasola, New Delhi - 110025



info@vivavel.com

Corporate Office

B-34, Jasola Heights, Pocket 9-A,
Jasola, New Delhi - 110025



+919818262686

Write as:

VivaVel Health USA LLC (USA Office)

Registered Office



311 Hogan Way,
Evans, GA, 30809, USA

Keep the same email (info@vivavel.com)

Remove the phone number

➔ Please remove all the Map icons as we are not updating any map.

VivaVel Health Private Limited. (India Office)

Registered Office B-34, Jasola Heights, Pocket 9-A, Jasola, New Delhi - 110025	Corporate Office B-34, Jasola Heights, Pocket 9-A, Jasola, New Delhi - 110025
 info@vivavel.com	 +919818262686

➔ In the Partner Office section, we discussed that we will put a drop-down arrow button for each country. Please put that drop-down button for the respective country section on Open and Close.

Partner Offices

Bangladesh

Shanta Islam 880 1673256716 Building #49, Road 07, DIT Project, Merul Badda, Dhaka 1212, Bangladesh	Md. Anayet Hossain 880 1842209034 M/S. Sagor Pharmacy Bajitpur, Kishoregonj -2336, Bangladesh
Healthx Ventures Ltd. 880 1719687866 Level B2, House 06, NAM Village, Road 02, Chairman Bari, Banani, Dhaka - 1213, Bangladesh	PEACE STUDY ABOARD 880 1795466841 Holding number 0802-02, Bashipara, Thakurgaon-5100, Bangladesh

Soon, we want to add more addresses in each country.

➔ Get consultation link on this page is not working:

All Our Services & Consultancy are 100% to patients.

By using our services, your hospital bill does not increase. In fact, on your behalf, we negotiate with hospitals to give you the Lowest Prices.

GET CONSULTATION

10. On Add your Facility page, the image is not correct for its icons and text. Please take from Figma. It is correct there.

Shared Expertise & Resources

Professionally trained, multilingual team of counselors and customer support executives speaking 10+ international languages, along with a sales development team, collaborate with a network of referral partners & patients to increase the hospital's IPD admission.

Market Expansion & Competitive Advantage

Professionally trained, multilingual team of counselors and customer support executives speaking 10+ international languages, along with a sales development team, collaborate with a network of referral partners & patients to increase the hospital's IPD admission.

Increase Revenue

Professionally trained, multilingual team of counselors and customer support executives speaking 10+ international languages, along with a sales development team, collaborate with a network of referral partners & patients to increase the hospital's IPD admission.

Convenience & Patient Satisfaction

Professionally trained, multilingual team of counselors and customer support executives speaking 10+ international languages, along with a sales development team, collaborate with a network of referral partners & patients to increase the hospital's IPD admission.

Shared Expertise & Resources

Professionally trained, multilingual team of counselors and customer support executives speaking 10+ international languages, along with a sales development team, collaborate with a network of referral partners & patients to increase the hospital's IPD admission.

Market Expansion & Competitive Advantage

Tap into New Markets And Attract Patients Through Our Marketing & Promotion Activities like Medical Confs, Webinars, Blog Posts And Social Media Campaigns. Reach A Wider Audience By Our Representation And Promotion At National & International Health Events And Conferences.

Increase Revenue

Pre-Qualified 100% Net Leads, Increasing Up To 40% Of Hospital Revenue From International Patients, 30% - 35% Lead To Conversion Rate For Domestic Patients.

Convenience & Patient Satisfaction

Improve Patient Satisfaction And Loyalty By Offering All-Inclusive Medical Travel Packages That Include Transportation, Accommodation, And Other Amenities Catering To The Unique Preferences & Convenience Of Multicultural Patients.

Figma

11. Metadata on Add Your Facility page is not working.

12. This Lorem Ipsum text is unnecessary. Please delete

Our Esteemed Hospital Partners

Lorem Ipsum is simply dummy text of the printing and typesetting industry.

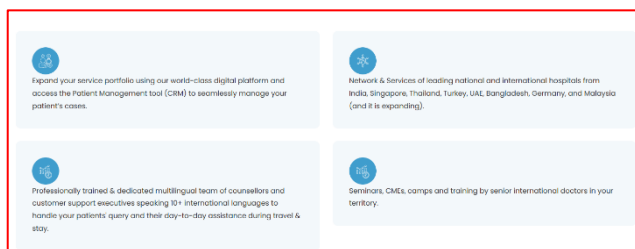
13. On this page, can we add a couple more logos of the hospital? It is giving a very empty feeling here



I think, if we add 6 more logos, it will nicely fill two lines of 5 logos in each line (total 10 hospitals logos).

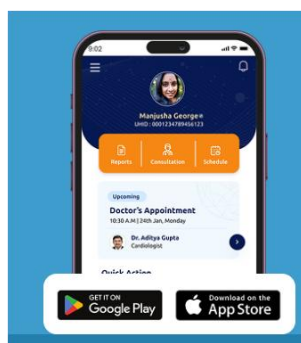
14. We do not have a place to collect the Add Your Facility request. Please make one as discussed earlier.

15. On Refer Cases page, the image icons in the image is not correct. Please take from Figma page. It is correct on Figma.



16. Metadata on Refer Cases not working.

17. Add link of Apps on the App image on the website. At the moment it is simply scrolling the up.



18.

- 19.
- 20.

Some Other fixes that we reported earlier. Please check if fixed:

These are some of the NEW ISSUES found:

1. When we create a case of an existing patient, the Age, Email, and Gender are not automatically captured, even if the information was given when creating a new patient. Ideally, the information already given should have been captured (pre-filled).

The screenshot shows a 'Case Add' form with the following fields:

- Choose Patient:** A dropdown menu with 'DUMMY PATIENT' selected.
- First Name*:** A text input field with 'DUMMY' entered.
- Last Name*:** A text input field with 'PATIENT' entered.
- UHID:** A text input field with 'Patient's UHID' entered.
- Country:** A dropdown menu with 'India' selected.
- Code:** A text input field with '91' entered.
- Phone Number*:** A text input field with '9753457654' entered.
- Passport No:** A text input field with 'Passport No.' entered.
- Age*:** A text input field with 'Age' entered. This field is highlighted with a red dashed box.
- Gender*:** A dropdown menu with '--Select Gender--' selected. This field is also highlighted with a red dashed box.
- Department*:** A dropdown menu with '--Department--' selected.
- Disease*:** A text input field with 'Disease' entered.
- Preferred Location*:** A text input field with 'Preferred Location' entered.

A blue 'Submit' button is located at the bottom left of the form.

2. Passport number should NOT be mandatory at the time of Adding a case from backend. We create a case first. Update passport number when we receive the passport from the patient. If we already have it, we can fill it (also at the time of creating a patient), and this information should also be captured at the time of adding a case on the pre-created patient.

Case Add

Choose Patient: DUMMY PATIENT

First Name*: DUMMY

Last Name*: PATIENT

UHID: Patient's UHID

Country: India

Code: 91

Phone Number*: 9753457654

Passport No.: Passport No. X

The passport no field is required.

Age*: 25

Gender*: Male

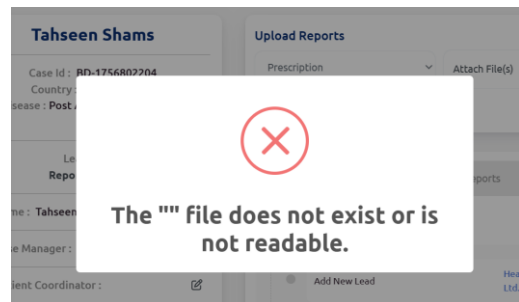
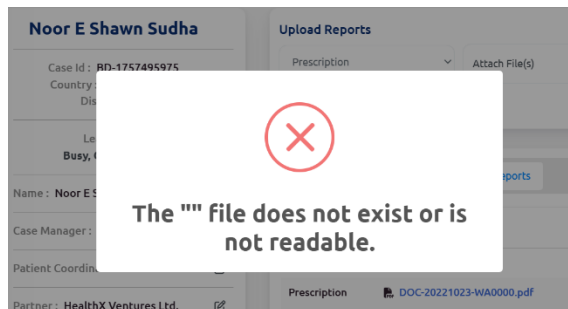
Department*: Cardiology

Disease*: Chest Pain

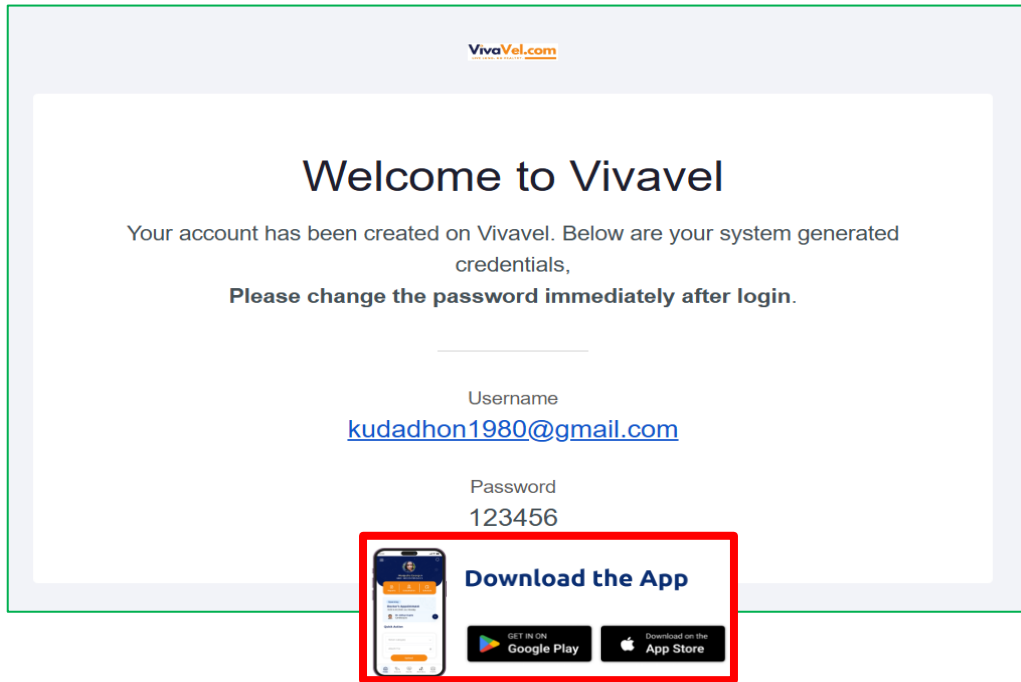
Preferred Location*: New Delhi

Submit

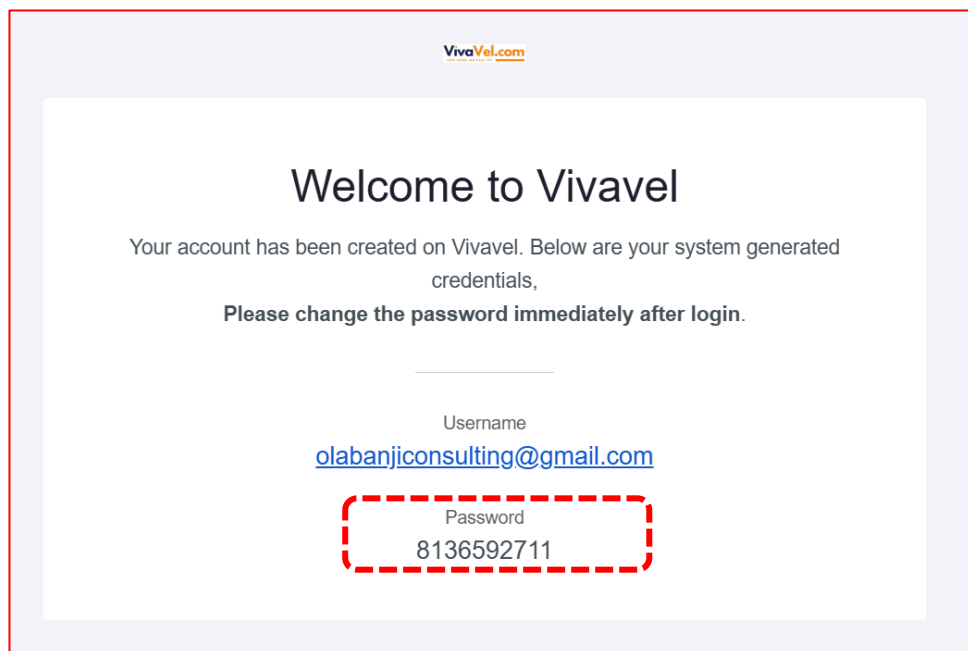
3. Partner agreements are not saving – neither by adding through sales – prospect → partner signed nor by adding a new user (partner)
4. While uploading documents (attaching case reports), this issue is often reported. These are PDF files from 2mb to 8mb



5. On these system generated welcome emails, we would like the link of the App to be sent to encourage users to download the App



6. The system-generated welcome email for the New Partner is sending the wrong password. The default system generates is 123456 (which works) but the email is sending wrong password
Here ALSO, we would like the link to download the App.



- 7.
- 8.
- 9.
- 10.
- 11.